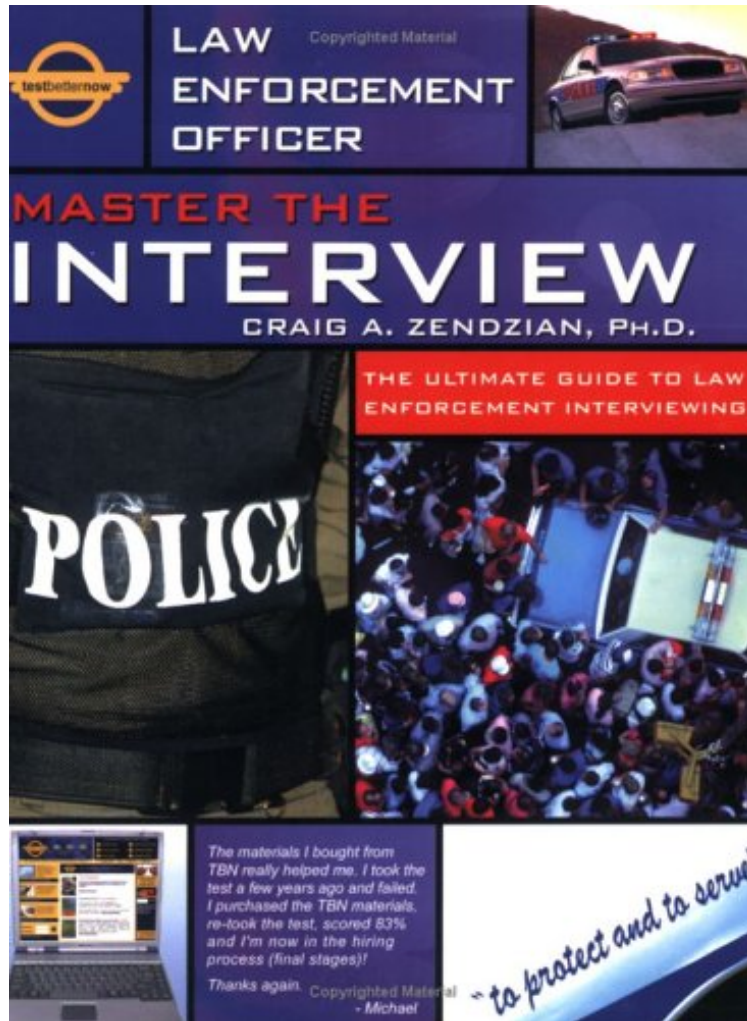


Master the Interview: The Ultimate Guide to Law Enforcement Interviewing

Craig A. Zendzian, Ph. D.

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0 of 0 people found the following review helpful. I read this book, and didn't pass the oral board.By Julia Elizabeth SloanReally bad book to read. The question format reads like a cop talking about himself, that thinks he is gods gift to poetry. Do not buy this book, a matter of fact why bother even applying.0 of 1 people found the following review helpful. EXCELLENT RESOURCE!By E. PetrucelliI have been reading book after book for my upcoming police tests and this is by far the BEST book for interviews. The information I have learned from this book applies to almost ANY

interview not just the police one. I found that I had already begun categorizing people so I knew how to communicate in their language in my interviews for my small business. I am excited to try these techniques in the police oral interview. I feel EXTREMELY prepared for the interview thanks to this book! 4 of 4 people found the following review helpful. Poorly written and not helpful

By M. Nelson
This book was not what I wanted. I was looking for a practical guide that gave examples of questions typically asked in a law enforcement interview and examples of good answers to those questions. This book is more of a workbook that makes the reader develop his own ideas for typical interview questions and answers. I could have done that on my own without paying over \$30. The book is also poorly written, which made me question the qualifications of the author. The author apparently has a Ph.D., but he has not mastered the use of punctuation. Here are a couple of examples from the book. On page 36, he writes, "Strategies that do not produce a desirable image of you, as being genuine, or showing you as being comfortable with what you are saying; will in the end come across as artificial and scheming." On the following page, he writes, "Why? Because: people with specialized training should not, be given any advantage over people, without such training." Because there were similar errors throughout the book, it was hard for me to take his advice seriously.

Learn how to beat the competition and get the law enforcement job you want by understanding your own underlying Emotional Intelligence and Behavioral Traits, and how they will be measured in interviews. There are seven behavioral competencies found in everyone's emotional makeup that are recognized in The Law Enforcement Officer Emotional Intelligence Behavioral Competency Profile developed by Dr. Zendzian (2003). These competencies are seen in behaviors that employers will observe when interviewing people for law enforcement positions. The brief time that interviewers and oral board panelists spend with candidates during an interview will provide a snapshot of who they are at that moment in time. It is not only WHAT you say that counts, but HOW well you say it! This Guidebook begins with a discussion of learning styles and focuses on understanding the importance that mental reasoning assumes during an interview. You will learn why you must master each of the seven behavioral competencies. Insight is provided into what interviewers are looking for when rating your responses. You will learn to develop strategies and tactics for performing better when applying your emotional intelligence to questions that are asked. This book contains ALL of the techniques, hints, and skills that people who have mastered interviewing use when answering questions. Now you can know what to expect, along with the types of questions you will be asked, during an oral interview. Avoid scoring low in any interview. You will be guided through correct and incorrect responses to sample questions. There is a list of twenty-five topics from which interview questions have been drafted. Don't show up to an interview unprepared and looking dumbfounded. Learn WHAT to say and HOW to say it. Learning how to Master the Interview will result in dramatically higher scores on your next interview. Topics in this study guide include: Understanding Your Style Of Learning - It's Not What You Say Al

About the Author
Dr. Craig A. Zendzian has spent over 30 years training law enforcement personnel to conduct interviews for law enforcement positions. He has been very involved in advising municipal and state agencies regarding standards for hiring and promoting police officers. He has written numerous study guides on preparing for employment in the fields of police, corrections, security, Federal Agent, Dispatcher, Public Safety, and marshal/sheriff positions.